

Sub-Processor Information

Last updated: 25th May 2026

Capitalised terms as defined in the J.P. Morgan Workplace Solutions Service Agreement.

We engage Sub-Processors to support the delivery of our services. These Sub-Processors may have access to or otherwise process Customer and/or Participant personal data.

Our Sub-Processors may support the delivery of one or more of our products and services and may vary, depending on the nature of these products and services and the region or jurisdiction of our customers or participants.

We use three (3) categories of Sub-Processors:

1. J.P. Morgan Workplace Solutions affiliates
2. J.P. Morgan Chase affiliates, and
3. Third parties

These Sub-Processors may provide us with the following types of services:

- Infrastructure such as cloud storage services, event streaming platform, printing, and distribution activities
- IT
- AML screening and ID verification
- Broker
- Compliance, and
- Ancillary services, such as translation services, postal services, digital document creation services

Where we transfer personal data to other countries, we do so on the basis of:

- Adequacy decisions
- Suitable Standard Contractual Clauses, and
- our Binding Corporate Rules

If you would like to receive more information about our use of Sub-Processors and the safeguards applied to our international transfers of Personal Data, please contact us by email at privacy.workplace.solutions@jpmorgan.com with subject line “Sub-Processor Information”, together with your name, your company’s name, and details of the relevant J.P. Morgan Workplace Solutions Service.



Our Sub-Processors

The below list identifies the Sub-Processors authorized to access client and/or participant personal data in J.P. Morgan Workplace Solutions participant portal, as defined in the J.P. Morgan Workplace Solutions Service Agreement.

1. J.P. Morgan Workplace Solutions affiliates

Global Shares entity	Location
GLOBAL SHARES (CANADA) LTD.	Canada
Global Shares Beijing Limited	China
Global Shares Deutschland GmbH	EU
Global Shares Execution Services Limited	EU
Global Shares Financial Services Sociedad Limitada	EU
Global Shares Hong Kong Limited	Hong Kong
Global Shares Ireland Limited	EU
Global Shares Japan K.K.	Japan
GLOBAL SHARES NL B.V.	EU
Global Shares Saudi Arabia LLC	Saudi Arabia
Global Shares UK Limited	UK
Global Shares, Inc.	US
GS Portugal, Unipessoal, LDA	EU

2. J.P. Morgan Chase affiliates

J.P. Morgan Chase entity	Location
J.P. Morgan (Suisse) SA	Switzerland
J.P. Morgan Administrative Services Australia Limited	Australia
J.P. Morgan Asia Consulting (Beijing) Limited	China
J.P. Morgan Asia Consulting (Beijing) Limited Shanghai Branch	China
J.P. Morgan Poland Services sp. z o. o.	EU
J.P. Morgan SE	EU
J.P. Morgan SE - Dublin Branch	EU
J.P. Morgan SE - London Branch	UK
J.P. Morgan SE - Luxembourg Branch	EU
J.P. Morgan Services Argentina S.R.L.	Argentina
J.P. Morgan Services India Private Limited	India
JPMorgan Chase Bank, N.A. - Hong Kong Branch	Hong Kong
JPMORGAN CHASE BANK, N.A. - LONDON BRANCH	UK
JPMorgan Chase Bank, N.A. - Philippine Global Service Center	Philippines
JPMorgan Chase Bank, N.A. - Singapore Branch	Singapore
JPMorgan Chase Bank, National Association	US
JPMorgan Securities Japan Co., Ltd.	Japan
J.P. Morgan Securities LLC	US

3. Third Party

Vendor	Location
Ada Support Inc.	US, Canada
AMAZON WEB SERVICES INC.	EU, APAC, US

Atlassian PTY Ltd	EU
Banca Generali Private	EU
Banco Inversis	EU
BNP Paribas Securities Services Milan	EU
CA INC. (COMPUTER ASSOCIATES INTERNATIONAL INC)	US
Caceis bank	UK
CLOUDFLARE INC	US, EU
Confluent, Inc.	US
Cookiebot dba Usercentrics A/S	EU
CORDUSIO FIDUCIARIA S.p.A.	Italy
Daiwa Securities	Japan
DocuSign	EU, US, In-Country for Mexico
EQUITY METHODS LLC	US
Five 9 Inc	US
GF Securities	Hong Kong
GOOGLE LLC	Australia, India, Japan, Korea republic of, EU, South Africa, United Arab Emirates, UK, Brazil, Canada, US
HSBC CONTINENTAL EUROPE	EU
HSBC Bank USA National Association	US
HUBSPOT IRELAND LTD	EU
Iron Mountain, Inc.	EU, US, or in-country if required
JPMG Print & Mail Services Limited	UK
KPMG ABOGADOS SL	EU
LOVEUROPE GROUP LTD	UK
MailGun Technologies, Inc.	US
Maxim Group	US
Merge API	US; EU; APAC (Singapore)
Metro Bank	UK
Microsoft Corporation (Azure)	EU, US
MICROSOFT CORPORATION	US, In Country for Switzerland, South Korea, Luxembourg)
MOENGAGE INC	US
Monday.com LTD	US, Israel
Muriel Siebert & Co., LLC	US
NX WANBISHI ARCHIVES CO. LTD.	Japan
Open Text Inc.	UK, US
OpsGenie Inc	EU
ORACLE CORPORATION UK LIMITED	UK
OSSM Cloud Solutions Ltd	EU

Retarus Inc.	Singapore, EU, US
Skandinaviska Enskilda Banken AB (SEB)	Sweden
Sisense Ltd	Israel
Smartsheet Inc	US
SMBC Nikko Securities Inc. (SMBC)	Japan
Snowflake Inc.	US
STRIPE PAYMENTS EUROPE LIMITED / STRIPE INC	US
Swift SCRL (SOCIETY FOR WORLDWIDE INTERBANK FINANCIAL TELECOMMUNICATION)	EU, US
ThoughtSpot Inc.	APAC (India), EU, US
TOTANGO, INC.	US
TRANSPERFECT TRANSLATIONS INTERNATIONAL INC.	US, Canada, Dominican Republic
TransPerfect International, LLC	UK
Vonage B.V.	EU, US
ZKIPSTER AG	US, UK, US
ZOOM VIDEO COMMUNICATIONS INC.	EU, UK, APAC, US

If you have any questions, please contact us by email at privacy.workplace.solutions@jpmorgan.com with subject line “Sub-Processor Objection”, along with your name, your company’s name, details of the relevant J.P. Morgan Workplace Solutions Service, name of Sub-Processor.

J.P. Morgan Workplace Solutions is a brand name for equity compensation administration business conducted by Global Shares and other financial products and services offered through affiliates of JPMorgan Chase & Co.

The information contained within is not intended to constitute an invitation or recommendation to invest or otherwise deal in securities. Neither Global Shares nor any member of the Global Shares Group provides any investment, taxation, financial, legal or other advice in connection with the equity compensation administration, or any advice or assessment of the merits, appropriateness or suitability of holding securities or using the share plan services. You should exercise your own judgement when making any decision in relation to any dealings in securities and ensuring any account service meets your requirements. You should seek your own investment, taxation, financial, legal or other advice from suitably qualified professional advisers before making any decision.

Global Shares is a trading name of Global Shares Ireland Limited (“Global Shares Ireland”), a company registered in Ireland, registration number 412396 with its registered office at Unit 2, Building D, West Cork Technology Park, Clonakilty, Co, Cork, Ireland which provides share plan administration services and software. Global Shares Inc. (“Global Shares US”) is incorporated in Delaware and provides share plan administration services and software.

For securities traded in United States markets, Broker Dealer Services are provided through J.P. Morgan Securities LLC (“JPMS”), a registered broker-dealer and investment adviser member FINRA and SIPC. Learn more about our firm at FINRA [BrokerCheck](#).





WORKPLACE SOLUTIONS

Global Shares Trustees Ireland Limited, Global Shares Trustees (UK) Limited, and Global Shares Trustees Company Limited (collectively, the "Trust Companies"), are Irish and UK trust companies that provide limited trust services for corporate share plans.

Global Shares Execution Services Limited ("GSESL") is licensed to conduct investment services business under the Investment Services Act as authorized by the Malta Financial Services Authority ("the MFSA") pursuant to license number GSES-IF-14206. The Company offers receipt and transmission of orders and nominee services under its provision of business. The registered address is at 171, Old Bakery Street, Valletta, VLT1455, Malta. Global Shares Ireland, Global Shares US, JPMS, the Trust Companies, and GSESL are affiliated companies and all under the common control of JPMorgan Chase & Co.

INVESTMENT AND INSURANCE PRODUCTS ARE: • NOT FDIC INSURED • NOT INSURED BY ANY FEDERAL GOVERNMENT AGENCY • NOT A DEPOSIT OR OTHER OBLIGATION OF, OR GUARANTEED BY, JPMORGAN CHASE BANK, N.A. OR ANY OF ITS AFFILIATES • SUBJECT TO INVESTMENT RISKS, INCLUDING POSSIBLE LOSS OF THE PRINCIPAL AMOUNT INVESTED

